# OBS VISION SERVICE GUIDE

for

**WES SPARSET Video Game System** 

OBS WHERE Expansion Module

OBS WHEET Hand Controllers

ADAM Complete Computer System



# What to do if your CBS ColecoVision ™ Video Game or Adam **Computer System requires attention.**

If your CBS Coleco Vision ™ Video Game or Adam Computer System develops a fault you are assured of a fast, efficient, nationwide service facility which will restore your valuable equipment to first class working condition.

CBS Electronics have appointed Television Audio Maintenance Limited (TAM) as their recommended servicing agents for all CBS Electronics products. If your CBS ColecoVision™ Video Game or Adam Computer system develops a fault follow these instructions:

- Identify your nearest TAM Service Centre from the addresses listed in this booklet.
- Telephone your nearest TAM Service Centre to arrange a service call. or:
- Take your CBS Coleco Vision ™ Video Game or Adam Computer System to the nearest TAM Service Centre.

Necessary repairs will be carried out quickly and efficiently and free of charge within the 12 month warranty period, provided that the faults have not been caused by misuse or failure to follow manufacturers instructions.

This special service has been set up to help our customers. Although its use is recommended this does not affect statutory rights to return a product to the place of purchase in the event of a fault developing.

N.B. This service does not apply to cartridges or digital data packs.

SERVICE CENTRES

# **ENGLAND**

#### CORNWALL

T.A.M. Service Centre, 1 Duke Street. TRURO, Cornwall Tel: 0872-73789

#### DEVON

T.A.M. Service Centre. 12 Stonehouse Street. PLYMOUTH, Devon. Tel: 0752-24071

T.A.M. Service Centre. 20A Marsh Barton Road. EXETER. Tel: 0392-71463

#### DORSET

T.A.M. Service Centre, Unit 8. West Howe Industrial Estate West Howe, BOURNEMOUTH Tel: 0202-579950

T.A.M. Service Centre. 198 Portland Road. HOVE. Sussex. Tel: 0273-722636

#### HAMPSHIRE

T.A.M. Service Centre. 35B Salisbury Road. Totton, SOUTHAMPTON. Tel: 0703-868429

T.A.M. Service Centre. 307/309 Arundel Street. PORTSMOUTH. Tel: 0705-816014

T.A.M. Service Centre. 2 Gravel Road. FARNBOROUGH. Tel: 0252-541885

#### **LONDON AREA**

T.A.M. Service Centre. 154 Trafalgar Road. GREENWICH. Tel: 01-858-1558

T.A.M. Service Centre. 44 Clarence Mews. CLAPTON. Tel: 01-986-5122

#### **EAST SUSSEX**

T.A.M. Service Centre, Walmgate Works, Walmgate Road, PERIVALE. Tel: 01-997-8826

## WILTSHIRE

T.A.M. Service Centre, 93/95 Cricklade Road. SWINDON. Tel: 0793-692597

T.A.M. Service Centre. Unit 8. Central Trading Estate, Signal Way, Old Town. SWINDON. Tel: 0793 - 692597

## **KENT**

T.A.M. Service Centre. 125 High Street. MARGATE. Tel: 0843-27909

#### **ESSEX**

T.A.M. Service Centre. 339 Westborough Road, WESTCLIFFE-ON-SEA. Tel: 0702-352437

#### AVON

T.A.M. Service Centre. 10/11 Essex Street. Bedminster. BRISTOL. Tel: 0272-631895

# **SERVICE CENTRES**

#### BERKSHIRE

T.A.M. Service Centre, 8 Cavendish Road, Caversham Park, READING. Tel: 0734-481211

#### SUFFOLK

T.A.M. Service Centre, 408 Foxhall Road, IPSWICH. Tel: 0473-77884

#### **BEDFORDSHIRE**

T.A.M. Service Centre, 94-96 Dunstable Road, LUTON. Tel: 0582-37454

#### **GLOUCESTERSHIRE**

T.A.M. Service Centre, Unit 13, Gloucester Trading Estate, Hucclecote, GLOUCESTER. Tel: 0452-60688

#### **NORTHAMPTONSHIRE**

T.A.M. Service Centre,
Unit 9,
Low Farm Place,
Moulton Park Industrial Estate,
NORTHAMPTON.
Tel: 0604-47010

#### NORFOLK

T.A.M. Service Centre, Unit 14, Javelin Road, Airport Industrial Estate, NORWICH. Tel: 0603-413572

#### **CAMBRIDGESHIRE**

T.A.M. Service Centre, Unit 22, Alfric Square, Woodston, PETERBOROUGH. Tel: 0733-237590

#### **LEICESTERSHIRE**

T.A.M. Service Centre, 45 Kenilworth Drive, Oadby, LEICESTER. Tel: 0533-717682

#### **WEST MIDLANDS**

T.A.M. Service Centre, Willenhall Road, Horsley Field, WOLVERHAMPTON. Tel: 0902-58767

T.A.M. Service Centre, 28 Hotchkiss Way, Binley Industrial Estate. COVENTRY. Tel: 0203-458068

T.A.M. Service Centre, Highgate Industrial Estate, 27 Krywicks Lane, HIGHGATE, Birmingham. Tel: 021-440-3187

### **STAFFORDSHIRE**

T.A.M. Service Centre, 39/45 London Road, STOKE-ON-TRENT, Tel: 0782-411731

#### **DERBYSHIRE**

T.A.M. Service Centre, Derwent Street, DERBY. Tel: 0332-45700

#### **SALOP**

T.A.M. Service Centre, Unit B4, Cemetery Road, Dawley Bank, TELFORD. Tel: 0952-507650

#### LINCOLNSHIRE

T.A.M. Service Centre, 11/12 Allenby Industrial Estate, Wavell Road, LINCOLN. Tel: 0522-35192

# **SERVICE CENTRES**

#### **SOUTH YORKSHIRE**

T.A.M. Service Centre, 32 New Street, BARNSLEY. Tel: 0226-88207

T.A.M. Service Centre, 714 Attercliffe Road, SHEFFIELD. Tel: 0742-444015

#### **WEST YORKSHIRE**

T.A.M. Service Centre, 192/194 Longwood Road, HUDDERSFIELD. Tel: 0484-659275

# NORTH YORKSHIRE

T.A.M. Service Centre, 137A Victoria Road, SCARBOROUGH. Tel: 0723-68700

T.A.M. Service Centre, 44 Piccadilly, YORK. Tel: 0904-51813

#### CLEVELAND

T.A.M. Service Centre, Portrack Lane, STOCKTON-ON-TEES. Tel: 0642-614616

#### **LANCASHIRE**

T.A.M. Service Centre, Unit 23, Squires Gate Lane, BLACKPOOL. Tel: 0253-49788

T.A.M. Service Centre, Central Garage, Limbrick, BLACKBURN. Tel: 0254-59166

#### **CHESHIRE**

T.A.M. Service Centre, Unit 5B, Stendall Road, Stadium Estate, CHESTER. Tel: 0244-377228

T.A.M. Service Centre, 4 Lovely Lane, WARRINGTON. Tel: 0925-52980

#### **MERSEYSIDE**

T.A.M. Service Centre, 4/6 Stella Shopping Precinct, Seaforth Road, Litherland, LIVERPOOL. Tel: 051-928-5295

#### **TYNE & WEAR**

T.A.M. Service Centre, Unit 3A, North Tyne Trading Estate, LONGBENTON. Tel: 0632-663741

#### **CUMBRIA**

T.A.M. Service Centre, St. Nicholas Trading Estate, Botchergate, CARLISLE. Tel: 0228-43107

#### **GREATER MANCHESTER**

T.A.M. Service Centre, Albert Close Trading Estate, Moss Lane, WHITEFIELD. Tel: 061-796-9640

T.A.M. Service Centre, Hurstfield Industrial Estate, Hurst Street, Reddish, STOCKPORT, Cheshire. Tel: 061-432-1330

# SERVICE CENTRES

# **SCOTLAND**

#### FIFE

T.A.M. Service Centre, 35 Whitehill Road, Whitehill Industrial Estate, GLENROTHES. Tel: 0592-773560

#### **GRAMPIAN**

T.A.M. Service Centre, 6 Greenfern Place, ABERDEEN. Tel: 0224-683180

#### **LOTHIAN**

T.A.M. Service Centre, 8 Kelvin Square, Houston Industrial Estate, LIVINGSTON, West Lothian Tel: 0506-35219

#### STRATHCLYDE

T.A.M. Service Centre, 63 Dalblair Road, AYR. Tel: 0292-82243

T.A.M. Service Centre, Wolsley Building, Dalsetter Avenue, DRUMCHAPEL, Glasgow. Tel: 041-944-0228

# **WALES**

#### **GWYNEDD**

T.A.M. Service Centre, 108 Upper Mostyn Road, LLANDUDNO. Tel: 0492-70777

#### **SOUTH GLAMORGAN**

T.A.M. Service Centre, 123/127 Woodville Road, Cathays, CARDIFF. Tel: 0222-374314

# **WEST GLAMORGAN**

T.A.M. Service Centre, 1A York Street, SWANSEA. Tel: 0792-460650

# TELEFUSION SERVICE CENTRES

# N. IRELAND

Telefusion Service Centre, 24 Seagoe Industrial Estate, PORTADOWN, Co. Antrim. Tel: 0762-336311.

Telefusion Service Centre, 4A Connsbrook Avenue, BELFAST BT4. Tel: 0232-653385. Telefusion Service Centre, 27 Main Street, BANGOR, Co. Down. Tel: 0247-65987

Telefusion Service Centre, 4 Warden Street, BALLYMENA. Co. Antrim. Tel: 0266-42289.

Telefusion Service Centre, 61 Spencer Road, LONDONDERRY. Tel: 0504-46611.

Telefusion Service Centre, 29 Longcommon, COLERAINE, Co. Derry.

# EIRE

See attached list.

Tel: 0265-3732

# Why CBS Electronics recommend TAM for all servicing of CBS Electronics products.

TAM Techserve is part of a large independent group of companies with substantial technical and professional resources.

# NATIONWIDE SERVICE:

TAM has 53 service centres throughout the United Kingdom. These centres are located within easy reach of most highly populated districts. In addition, TAM offer an in-home service facility if it is difficult or inconvenient to call at a TAM Service Centre.

# IN DEPTH TECHNICAL KNOWLEDGE:

TAM's skilled and experienced engineers are qualified to the highest degree and are trained on an on-going basis to keep right up-to-date with new product ranges and the latest technological advances.

# ADVANCED TECHNICAL FACILITIES:

TAM's sophisticated modern Service Centres contain a comprehensive range of test facilities that provide speedy diagnosis and fault rectification. TAM have at their fingertips, specialist test equipment for speedy fault detection and manufacturers test jigs to ensure that all repairs meet the strictest makers specifications.

# AN EXCELLENT REPUTATION:

TAM provides a service for many of the biggest retail stores in the UK. The excellent reputation which TAM has earned in servicing high technology products has given CBS Electronics the confidence to appoint TAM as their recommended service agents for CBS ColecoVision™.

