SUBJECT: SOME USERS MAY EXPERIENCE SERIAL PORT ISSUES WITH SOME CONSOLES

AFFECTED PRODUCT: MIB238 VERSION 4 GERBERS OR PRIOR

ISSUE DESCRIPTION:

All MIB238 boards purchased from John Lundy prior to 1/1/2021 or any person who has built their own from Eric Person's GitHub project can experience inoperative or intermittent serial ports in some consoles but not others.

CORRECTIVE ACTION:

C11 must be removed from the board which can be done using a small pair of angled cutting dikes. More skilled users can desolder it. This procedure needs to be performed to all boards regardless of whether they have been working or not with any given console. C11 is located to the left of the silver crystal towards the left side of the PCB as circled below.